

## POINTS TO REMEMBER

1. If unable to obtain a Green Ready Light, check all doors and windows.
2. Alarms that are set off by the opening of a door or window will silence after approximately five minutes. Or, enter your Panel Code followed by pressing the "OFF" (1) button to silence the alarm.
3. You must give the Network Monitoring Center operator your 4-digit Personal ID Code to clear a false alarm.
4. We recommend that you test your system once a month.
5. Alarm signals are transmitted by your telephone line. Therefore, if a signal is being sent to the Monitoring Center, your telephone may not have a dial tone until transmission is complete.
6. If you experience difficulties with your telephone service, notify Network Multifamily before you call your local telephone company. This may avoid unnecessary billings.
7. If the alarm panel has been disconnected from electrical power for over four hours, it may not function until power is restored.
8. To clear flashing lights, press "STATUS" button.
9. If you request service, your system will not be monitored until service is performed.
10. Your Network Multifamily alarm system provides magnetic contacts for the perimeter doors and moveable, accessible windows of your apartment home. If monitored, alarm signals are sent to Network's U.L.-approved monitoring center when the alarm is armed and the door or window is opened or when an emergency feature is activated. Glass breakage and motion detection are not provided by this system.



## SAFETY TIPS

- Never give your Personal ID Code to anyone who does not identify themselves as a Network Security Operator.
- Do not keep your Panel Code or Personal ID Code in your wallet where a thief could find it.
- Do not allow strangers in your home. Offer to make emergency calls for them.
- Do not hesitate to call for help if you are confronted or if your suspicions are aroused.
- When returning home, if you suspect an intruder, do not go inside. Find a nearby telephone and call the police.
- Do not put your full name on your mailbox.
- While you are away, make your home seem occupied with automatic timers to turn on lights and radios.
- Ask neighbors to watch your home while you are away, and do the same for them.
- Have your keys in hand and ready to use as you approach your home or car.
- Keep your windows and doors locked at all times.
- Do not drive in a predictable pattern. Vary your route.
- Always be alert. If you suspect you are being followed, do not go home. Go directly to police or fire station.
- Do not allow newspapers and circulars to accumulate outside your entryway.



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# COMMANDER

## USING YOUR NETWORK ALARM

### DON'T FORGET TO:

1. Complete your Resident Alarm Services Agreement and return it to your property staff or office.
2. Make sure your telephone service is in working order.
3. Make sure that your electrical service is in working order.

### CODES TO REMEMBER:

1. PERSONAL ID CODE. A 4-digit number, chosen by you, that will identify you to the Network operators over the telephone.
2. PANEL CODE. A 4-digit number given to you by your property management staff, used to arm and disarm your system and silence alarms.

YOUR 4-DIGIT PANEL CODE IS: \_\_\_\_\_

### POWER STATUS (GREEN)

If *On*, AC power is on and the back-up battery is good.

If *Off*, AC power is off.

If *Blinking*, AC power is on, but the back-up battery is bad. You need to call for service.

### READY STATUS (GREEN)

If *On*, the system is ready to arm.

If *Off*, the system cannot be armed. (Check to make sure doors and windows are closed securely.)

If *Blinking*, only the perimeter sensors are ready to arm.

### STAY STATUS (RED)

If *On*, the system is armed to level 2, perimeter protection only.

If *Blinking*, the system is armed to level 2.

### AWAY STATUS (RED)

If *On*, the system is armed to level 3, full protection.

If *Blinking*, the system is armed to level 3.

### NO DELAY STATUS (RED)

If *On*, there are no delays set.

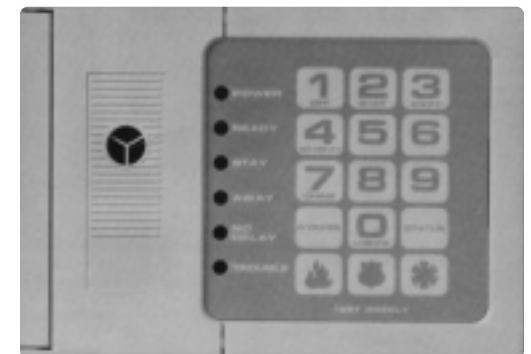
If *Off*, the delays are set (normal).

### TROUBLE STATUS (RED)

If *On*, sensors are not operating properly.

Press *STATUS* button for voice message of problem.

If *Off*, system is operating normally.





## ARMING YOUR SYSTEM - WHEN LEAVING HOME (ALL SENSORS ARMED)

1. Green Ready Light must be on. If not, make sure all contacted doors and windows are closed, including exit door. If unable to obtain a Green Ready Light, call for service.
2. Enter your Panel Code. Press the “AWAY” (3) button.
3. Three short beeps will be heard.
4. Your system is now armed. Leave your home during the 30-second exit delay.

## ARMING YOUR SYSTEM - WHEN STAYING HOME (PERIMETER SENSORS ARMED, NO DELAYS)

When this feature is turned on, the opening of any door or window will immediately sound an alarm.



1. Green Ready Light must be on.
2. Enter your Panel Code.
3. Press the “STAY” (2) button.
4. Listen for the two short beeps.
5. Immediately press the “NO DELAY” (4) button.
6. Listen for one long beep.

NOTE: When you disarm the system, the sensors automatically return to delay.

## DISARMING YOUR SYSTEM - WHEN RETURNING HOME



1. When returning home while the system is armed, you will hear a solid tone as you enter.
2. Enter your Panel Code followed by the “OFF” (1) button within 30 seconds to prevent the alarm from sounding.
3. The Red Activated Light will go out, and the Green Ready Light will come on.

## DISARMING YOUR SYSTEM - WHEN STAYING HOME



Before opening any doors or windows, enter your Panel Code followed by the “OFF” (1) button to disarm the system. Should you decide to leave, just follow the directions above for **ARMING YOUR SYSTEM**. The Red Armed Light will indicate that you have 30 seconds to leave, and the system will be armed again.

## CHIME

When the Chime feature is turned on, all perimeter doors and windows with sensors will emit a short chime sound when opened. This is convenient for those with small children.



### TO TURN THE CHIME ON

1. The system must be disarmed.
2. Enter your Panel Code followed by pressing the “OFF” (7) button. Listen for the voice message “ON.”

### TO TURN THE CHIME OFF

Repeat the instructions above. Listen for the voice message “OFF.”




## BEDSIDE ALERT EMERGENCY BUTTONS

When pushed, the alarm will immediately sound, whether your alarm system is armed or disarmed, and whether or not any doors or windows are open. To silence the alarm, enter your Panel Code followed by pressing the “OFF” (1) button.



## PANEL EMERGENCY BUTTONS

Press the  button twice within three seconds or hold for three seconds. This will set off the alarm and send a signal to the monitoring center, whether the alarm system is armed or disarmed and whether or not any doors or windows are open. The alarm must sound for a minute to ensure transmission to the Monitoring Center. To silence the alarm, enter your Panel Code followed by pressing the “OFF” (1) button. If you do not enter your Panel Code to silence the alarm, the panel will reset and silence itself in five minutes.

## EMERGENCY PROCEDURES - WHEN AN ALARM IS ACTIVATED

1. DO NOT PANIC.
2. Silence the alarm by entering your Panel Code followed by pressing the “OFF” (1) button.
3. If monitored, the Network Monitoring Center will call to verify the alarm – request the assistance you need, or cancel the alarm by giving the operator your 4-digit Personal ID Code.



If your system is monitored by a Monitoring Center and an accidental alarm occurs, immediately enter your Panel Code followed by pressing the “OFF” (1) button. If the Panel announces “ALARM BYPASSED, ALARM SYSTEM IS OFF,” this means the alarm report to the Monitoring Center has been aborted. If the alarm report to the Monitoring Center has already been made, the Panel will announce only “ALARM SYSTEM IS OFF.”

## IF THE ALARM OCCURRED WHILE YOU WERE AWAY

1. After disarming your panel, all six lights will flash, indicating that an alarm has occurred.
2. You may reset the flashing lights by pressing the “STATUS” button.

## SILENT DURESS ALARM

This feature allows you to disarm and silence your system, but will send a silent alarm signal to the Network Monitoring Center. Network Multifamily will not call you to verify the alarm, but will automatically dispatch the designated response agency. To send a silent duress signal, disarm your system by entering the first 2 digits of your 4-digit Panel Code, then 9-9, followed by pressing the “OFF” (1) button.

YOUR SILENT DURESS CODE IS: \_\_\_\_\_ 9 9 1

## TESTING YOUR ALARM

To ensure that your system continues to operate properly, it is important to test it at least monthly.



1. Call Network Multifamily and tell them you want to test your alarm system.
2. Close all doors and windows.
3. Check to see that the Green Ready Light is on.
4. Check each door and window to make sure that, when opened, the Green Ready Light goes off and/or the chime sounds.
5. After at least two minutes have elapsed since you called Network, arm your alarm system by entering your Panel Code followed by pressing the “AWAY” (3) button.
6. Wait at least one minute after arming the panel to allow for the exit delay and open the front door. You can continue to test with any and/or all windows as you move through your home. Then press the Bedside Alert Button. Repeat with any additional Bedside Alert Buttons. When you have completed your test, wait at least one minute and then silence the alarm panel by entering your Panel Code followed by pressing the “OFF” (1) button.
7. Call Network to verify that they have received your alarm signals.

## VOICE MESSAGES

The following are the possible voice messages when the “STATUS” button is pushed:



1. **Alarm System Is O.K.** – Indicates all sensors are closed and no TROUBLE conditions exist.
2. **Sensor # Trouble** – Indicates a sensor is not operating properly.
3. **Sensor # Low Battery** – Indicates a low battery in a sensor.
4. **Sensor # Open** – Indicates that sensor # is open or violated. This message would sound if the **READY** light was off or blinking, indicating an open sensor.
5. **Sensor # Alarm Memory** – Indicates sensors in memory that were violated during the last arming period. Up to four numbers may be listed, the first of which was the first sensor to cause the alarm. Multiple sensors would sound like: “Sensor One Two Alarm Memory, Sensor One Six Alarm Memory, Sensor Zero Three Alarm Memory,” indicating sensor 12 caused the first alarm and 16 and 3 also went into alarm. Since a fourth was not listed, only three sensors were violated during the arming period.